## DECLARATION AND POWER OF ATTORNEY FOR ORIGINAL U.S. PATENT APPLICATION

Attorney's Docket No. NAIIP030/01.153.01

As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: <u>SERVICE DESK DATA TRANSFER INTERFACE</u>, the specification of which,

(check one)	1. 🛛	is attached hereto.		
	2. 🔲	was filed on U.S. Application Serial and was amended on	No	
	3. 🗌	was filed on International PCT Appl and was amended on	ication Serial No	A MARINE
I hereby state that amended by any an	t I have review nendment refer	wed and understand the red to above.	contents of the abo	ove-identified specification, including the claims, as
CFR § 1.56.  Hereby claim fore patent or inventor' United States, list	eign priority be s certificate, or ed below and	nefits under Title 35, Uni § 365(a) of any PCT Inte have identified below,	ited States code, § I rnational application by checking the bo	ination of this application in accordance with Title 37, 119(a)-(d) or § 365(b) of any foreign application(s) for which designated at least one country other than the ex, any foreign application for patent or inventor's the application on which priority is claimed:
U ≡ Prior Foreign App [=	olication(s)			Priority Benefits Claimed?
(Appl. No.)	······································	(Country)	(Filing Date)	
				Yes No
(Appl. No.)		(Country)	(Filing Datc)	
(Appl. No.)		(Country)	(Filing Date)	Yes No
I hereby claim the l	benefit under 3:	5 U.S.C. §119(e) of any U	Inited States provision	onal application(s) listed below:
(Application Serial	No.)	(Filing Date)		
(Application Serial	No.)	(Filing Date)	<b>M</b> ercent	

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s), or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

	(Application Serial No.)		(Status - patented, pending, abandoned)			
(Application Serial No.)		(Filing Date)	(Status - patented, pending, abandoned)			
	s my principal		minic Kotab (Reg. No. 42,762); and Christopher J. Hamaty (Retion and to transact all business in the Patent and Trademark Off			
Send Correspondence To:		P.O. BOX 7211	Silicon Valley Intellectual Property Group P.O. BOX 721120 San Jose, California 95172-1120			
Direct Telepho	Direct Telephone Calls To:		Kevîn Zilka at telephone number (408) 505-5100			
belief are belie like so made ar	ved to be true; e punishable by tements may je	and further that these statements y fine or imprisonment, or both, u	knowledge are true and that all statements made on information as were made with the knowledge that willful false statements and the inder section 1001 of Title 18 of the United States Code, and that succeive or any patent issuing thereon.  Citizenship: USA	h		
Inventor's sign		MulAD	Date of Signature: 8/30/2001			
	(City)	Suwanee	(State/Country) GA/ USA	_		
Residence:						
	fress:	1595 Thoreau Drive, Suwan	nee, Georgia 30024			
Residence: Post Office Add Typewritten Fu	Il Name of	1595 Thoreau Drive, Suwan	Citizenship: USA			
Residence: Post Office Add	Il Name of					

504 Preston Court. Southlake, Texas 76092

Post Office Address:

## DECLARATION AND POWER OF ATTORNEY FOR ORIGINAL U.S. PATENT APPLICATION

Attorney's Docket No. NAI1P030/01.153.01

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I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: SERVICE DESK DATA TRANSFER INTERFACE, the specification of which,

(check one)	1. 🔀	is attached hereto.			
	2. 🗌	was filed on U.S. Application Seria and was amended on _	l No		·
	3. 🗌	was filed on	olication Serial No.		as 
I hereby state that I hat by any amendment refe			tents of the above-i	dentified specificat	tion, including the claims, as amended
Hereby claim foreign Strent or inventor's ce United States, listed be	priority ber ertificate, or clow and hav	nefits under Title 35, Ur § 365(a) of any PCT In	nited States code, § sternational applicat thecking the box, ar	119(a)-(d) or § 36 ion which designat ny foreign applicati	plication in accordance with Title 37, i5(b) of any foreign application(s) for ted at least one country other than the ion for patent or inventor's certificate, ity is claimed:
Prior Foreign Applic		aving a ming out vossi	ant or mo approve	zon oz waten prior	Priority Benefits Claimed?
Appl. No.)		(Country)	(Filing Date)		
Appl. No.)		(Country)	(Filing Date)		Yes No
Appl. No.)	····	(Country)	(Filing Date)		∐Yes ∐No
hereby claim the bene	efit under 35	U.S.C. §119(e) of any l	United States provis	ional application(s	) listed below:
Application Serial No.	.)	(Filing Date)			
Application Serial No.	.)	(Filing Date)	Page 18 and 18 a		·

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s), or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

Prior U.S. Application(s)		
(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)
	. •	ic Kotab (Reg. No. 42,762); and Christopher J. Hamaty (Reg. No. 42,762); to transact all business in the Patent and Trademark Office connected
Send Correspondence To:	P.O. BOX 72113	ntellectual Property Group 20 ornia 95172-1120
Direct Telephone Calls To:	Kevin Zilka at tele	phone number (408) 505-5100
are believed to be true; and further the	hat these statements were n sonment, or both, under sec	riedge are true and that all statements made on information and belicated with the knowledge that willful false statements and the like statements and the like staten 1001 of Title 18 of the United States Code, and that such willful any patent issuing thereon.
-	ark A. George	Citizenship: USA
nventor's signature:		Date of Signature:
É Residence: (City) <u>S</u>	iwanee	(State/Country) GA/USA
Post Office Address: 15	95 Thoreau Drive, Suwane	e. Georgia 30024
Typewritten Full Name of	4: 7 7	
	vnthia L. Sturgeon	Citizenship: USA
nventor's signature:	mosty-	Date of Signature: 8/09/01
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